

# IN CASE OF AN EMERGENCY

## WHAT IS AN EMERGENCY VERSUS A NON-EMERGENCY?

Here are just a few examples of emergencies versus non-emergencies:

### EMERGENCY- DIAL 9-1-1

- If you are in danger or there is an immediate threat to bodily harm
- Anyone requiring medical attention
- Fires
- Crimes in progress
- Domestic violence in progress

### NON-EMERGENCY- DIAL 877-ASK-LAPD

- Disturbances including a loud radio or party
- Drinking in public
- Property or business dispute involving a landlord, property or business
- Trespassing/loitering

## WHAT IS 211?

**211 LA** is the hub for community members and community organizations looking for all types of health, human, and social services in Los Angeles County.

211 provides information and referrals to the services that best meet individual needs, through our 24 hour 2-1-1 call line, or through their [website](#) and chat.

## BE PREPARED.

Know when and who to call in case of emergencies.



## WHAT IS 311?

**MyLA311** is your connection to more than 1,500 City services.

Popular services include:

- Reporting dumping or trash collection issues
- Requesting bulky item pick-up appointments
- Reporting potholes, graffiti, street light problems
- Parking Enforcement
- Animal Services
- General City and government information

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COUNCILMEMBER • 5TH DISTRICT • CITY OF LOS ANGELES

